Our ref: EA/EB

13 May 2022

Dear Parents and Carers

Sheffield City Council Food Vouchers for May Spring Bank Holiday

Sheffield City Council will be providing eligible families with a £15 food voucher from Monday 16 May 2022. They will write to families with the 16 digit e-Code and full details of how vouchers can be accessed.

Parents/carers will need to go to the following website to redeem their vouchers - www.selectyourcompliment.co.uk/grocery

1. Enter your unique 16-digit e-Code and select your chosen supermarket. Edenred give you a choice of 10 supermarkets: Aldi, Tesco, Asda, Sainsbury's, Waitrose, M&S, McColl's, Company Shop, Iceland and Farmfoods
2. Parents/Carers are able to download vouchers for more than one supermarket. For example, £10 for Aldi and £5 for Asda
3. The downloaded E-Gift Card/Voucher will arrive by email within 24 hours. If you can't find this, you should check your Junk/Spam folder

Please note codes need to be activated within 3 months or they will be cancelled. Once you have claimed your voucher on the Edenred website the voucher will be valid for 12 months.

For a "How to guide" in accessing your vouchers please watch the video which can be accessed via the link below:

https://www.newfield.sheffield.sch.uk/page/?title=Free+School+Meals&pid=109

Continued…\

The FSM Voucher helpline will be available on 0114 2734567, option 4, option 3, and can offer help to parents experiencing difficulties with their e-Codes or with general FSM enquiries.

Parents/carers can also contact Edenred directly with an enquiry about an e-Code or voucher at freeschoolmealsparentscarers@edenred.com or telephone 0333 400 5932.

Yours faithfully

Emma Anderson
Headteacher