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**Headteacher:** Mrs Emma Anderson  
**Chair of Governors:** Mr Bill Hilton

Our ref: EA/EB

7 December 2023

Dear Parents and Carers

### **Sheffield City Council Food Vouchers for Christmas Holidays**

Sheffield City Council will be providing eligible families with a £30 food voucher from Monday 18 December 2023. They will write to families with the 16 digit e-Code and full details of how vouchers can be accessed. Parents/carers will need to go to the following website to redeem their vouchers - [www.selectyourcompliment.co.uk/grocery](http://www.selectyourcompliment.co.uk/grocery)

1. Enter your unique 16-digit e-Code and select your chosen supermarket. Edenred give you a choice of 11 supermarkets: Aldi, Tesco, Asda, B&M, Sainsburys, Waitrose, M&S, McColls, Company Shop, Iceland and Farmfoods
2. Parents/Carers are able to download vouchers for more than one supermarket. For example, £10 for Aldi and £20 for Asda
3. The downloaded E-Gift Card/Voucher will arrive by email within 24 hours. If you cannot find this, you should check your Junk/Spam folder

**Please note codes need to be activated within 3 months of the date of issue (18 December) or they will be cancelled.** Once you have claimed your voucher on the Edenred website the voucher will be valid for 12 months.

For a "How to guide" in accessing your vouchers please watch the video which can be accessed via the link below:

<https://www.newfield.sheffield.sch.uk/page/?title=Free+School+Meals&pid=109>

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The FSM Voucher helpline will be available on 0114 2734567, option 4, option 3, and can offer help to parents experiencing difficulties with their e-Codes or with general FSM enquiries.

Parents/carers can also contact Edenred directly with an enquiry about an e-Code or voucher at [freeschoolmealsparentscarers@edenred.com](mailto:freeschoolmealsparentscarers@edenred.com) or telephone 0333 400 5932.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Emma Anderson', with a small dot to the left of the first letter.

**Emma Anderson**  
**Headteacher**